

Help Street, Chatswood

Proposed Digital Sign Traffic Safety Assessment

JCDecaux

17 May 2022



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The assessment team has undertaken assessments of similar digital advertising sign proposals elsewhere in NSW and Australia. In addition to the use of NSW guidelines, our assessments are founded on road safety auditing principles and traffic safety risk assessments. Where a significant change in road safety risk has been identified due to the proposal, potential treatment measures to mitigate the change in risk have been suggested. However, the adoption of any or all the treatment measures does not warrant that the site is absolutely safe from incidents in the future whether they be related or unrelated to the proposed digital sign.

Document Issue History

Report File Name	Prepared	Reviewed	Issued	Date	Issued to
P5392.001R Help Street Chatswood Digital Sign TSA	A. Suriono / S. Daizli	D. Bitzios	S. Daizli	17/02/2022	Timothy Brosnan, JCDecaux timothy.brosnan@jcdecaux.com
P5392.002R Help Street Chatswood Digital Sign TSA	S. Daizli	S. Daizli	S. Daizli	7/03/2022	Timothy Brosnan, JCDecaux timothy.brosnan@jcdecaux.com
P5392.003R Help Street Chatswood Digital Sign TSA	S. Daizli	S. Daizli	S. Daizli	22/03/2022	Timothy Brosnan, JCDecaux timothy.brosnan@jcdecaux.com
P5392.004R Help Street Chatswood Digital Sign TSA	A. Suriono	S. Daizli	S. Daizli	26/04/2022	Timothy Brosnan, JCDecaux timothy.brosnan@jcdecaux.com
P5392.005R Help Street Chatswood Digital Sign TSA	S. Daizli	S. Daizli	S. Daizli	17/05/2022	Timothy Brosnan, JCDecaux timothy.brosnan@jcdecaux.com

CONTENTS

	Page
1. INTRODUCTION	1
1.1 Background	1
1.2 Methodology	2
2. SIGN VIEWING LOCATIONS	3
2.1 Viewing Approaches	3
2.2 Driver Views	4
3. DIGITAL SIGN SPECIFICATIONS	5
4. LITERATURE REVIEW	6
4.1 Context	6
4.2 Relationships between Distraction and Crashes	6
4.3 Relationships between Digital Sign Glances and Distraction	8
4.4 The Relationship between Digital Signs and Crashes	10
4.4.1 International Examples	10
4.4.2 Local Examples	11
4.5 Recent Rulings by the Court	14
4.5.1 Planning and Environment Court of Queensland – Gold Coast	14
4.5.2 Land and Environment Court of NSW Ruling – Kogarah	14
4.5.3 Environment, Resources and Development Court of South Australia – Adelaide	14
4.6 Research Interpretation	15
5. WILLOUGHBY DCP PROVISIONS	16
6. TRAFFIC SAFETY ASSESSMENT	17
6.1 Key Assumptions	17
6.2 Site Inspection	17
6.3 Review of Crash Data	17
6.4 Approach Sightline Assessments	17
6.4.1 Description of Approaches	17
6.4.2 Driver Sightline Assessment	18
6.5 Compliance Assessment	19
6.5.1 Industry and Employment SEPP Schedule 5	19
6.5.2 Transport for NSW Advertising Sign Safety Assessment Matrix	20
6.5.3 Transport Corridor Outdoor Advertising and Signage Guidelines Section 3	20
7. CONCLUSIONS	22
REFERENCES	23

Tables

Table 3.1:	Specifications and Site Information for the Proposed Digital Sign
Table 4.1:	Causes of Vehicle Crashes in NSW and Victoria
Table 4.2:	Crash Comparison Pre and Post-installation – Constitution Hill (2013-2017)*
Table 4.3:	Crash Comparison Pre and Post-installation – Petersham (2013-2017)*
Table 4.4:	Crash Comparison Pre and Post-installation – Milperra (2014-2018)
Table 5.1:	Willoughby DCP 2012 Signage Provisions
Table 6.1:	Approach Attributes – Help Street westbound
Table 6.2:	Assessment against Industry and Employment SEPP Schedule 5
Table 6.3:	Assessment against the Transport for NSW Advertising Sign Assessment Matrix
Table 6.4:	Assessment against the Signage Guidelines Digital Sign Criteria

Figures

Figure 1.1:	Location of the Proposed Digital Sign
Figure 2.1:	Driver Sightlines to the Proposed Sign
Figure 2.2:	Daytime view from Help Street westbound
Figure 4.1:	Location of an Existing Digital Sign in Constitution Hill
Figure 4.2:	Location of an Existing Digital Sign in Petersham
Figure 4.3:	Location of an Existing Digital Sign in Milperra
Figure 6.1:	In-vehicle sightlines along Help Street westbound

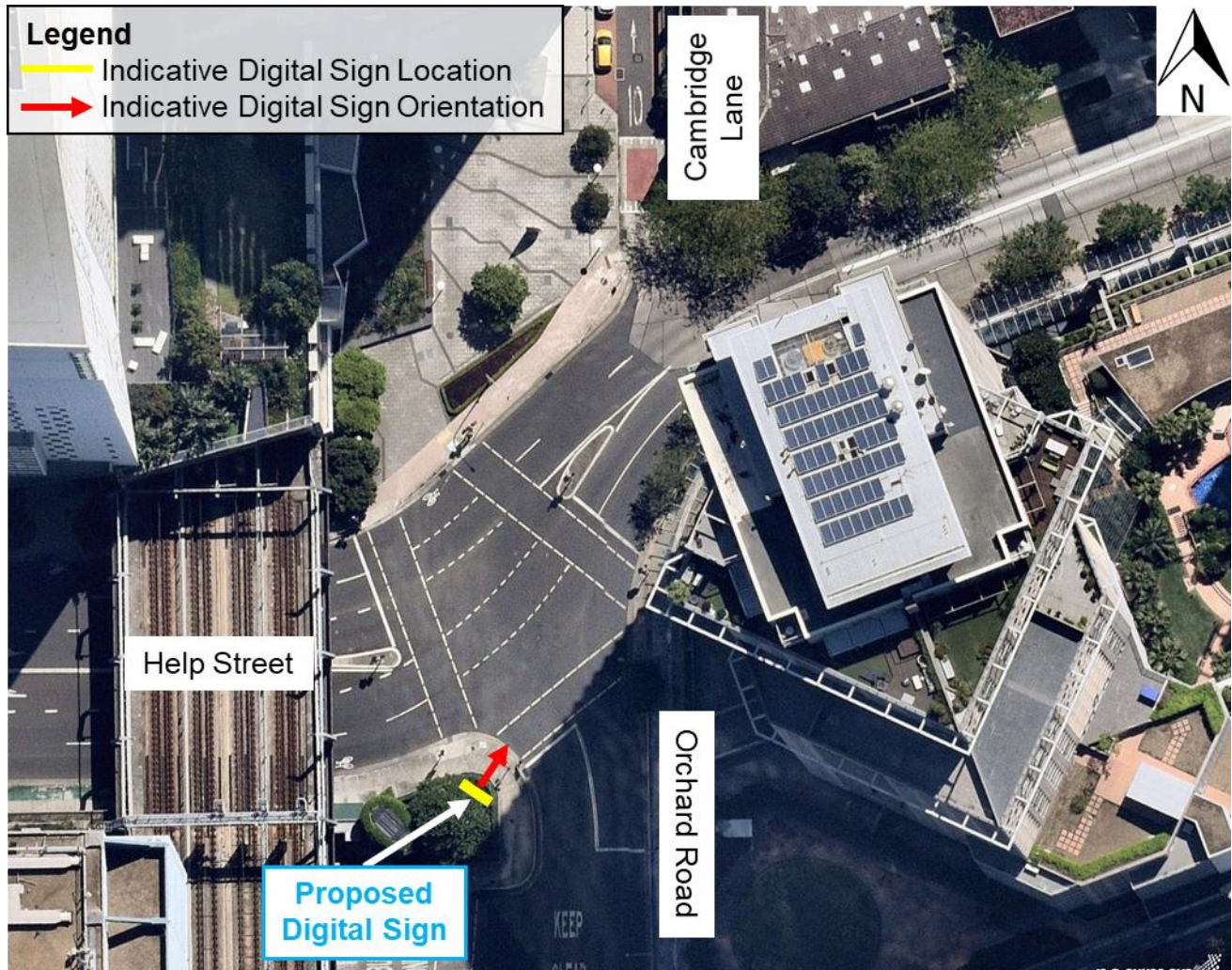
Appendices

Appendix A:	Proposed Development Plan
Appendix B:	Photo Montages

1. INTRODUCTION

1.1 Background

JCDecaux is seeking development approval for the installation of a digital LED advertising sign. The sign is proposed to be located on the south-western corner of the Help Street/Orchard Road signalised intersection in Chatswood as shown in Figure 1.1.



**Sign location is indicative.
Adapted from Nearmap*

Figure 1.1: Location of the Proposed Digital Sign

Bitzios Consulting has been engaged by JCDecaux to undertake a traffic safety assessment of the proposal.

The proposed development plan is provided in **Appendix A**.

1.2 Methodology

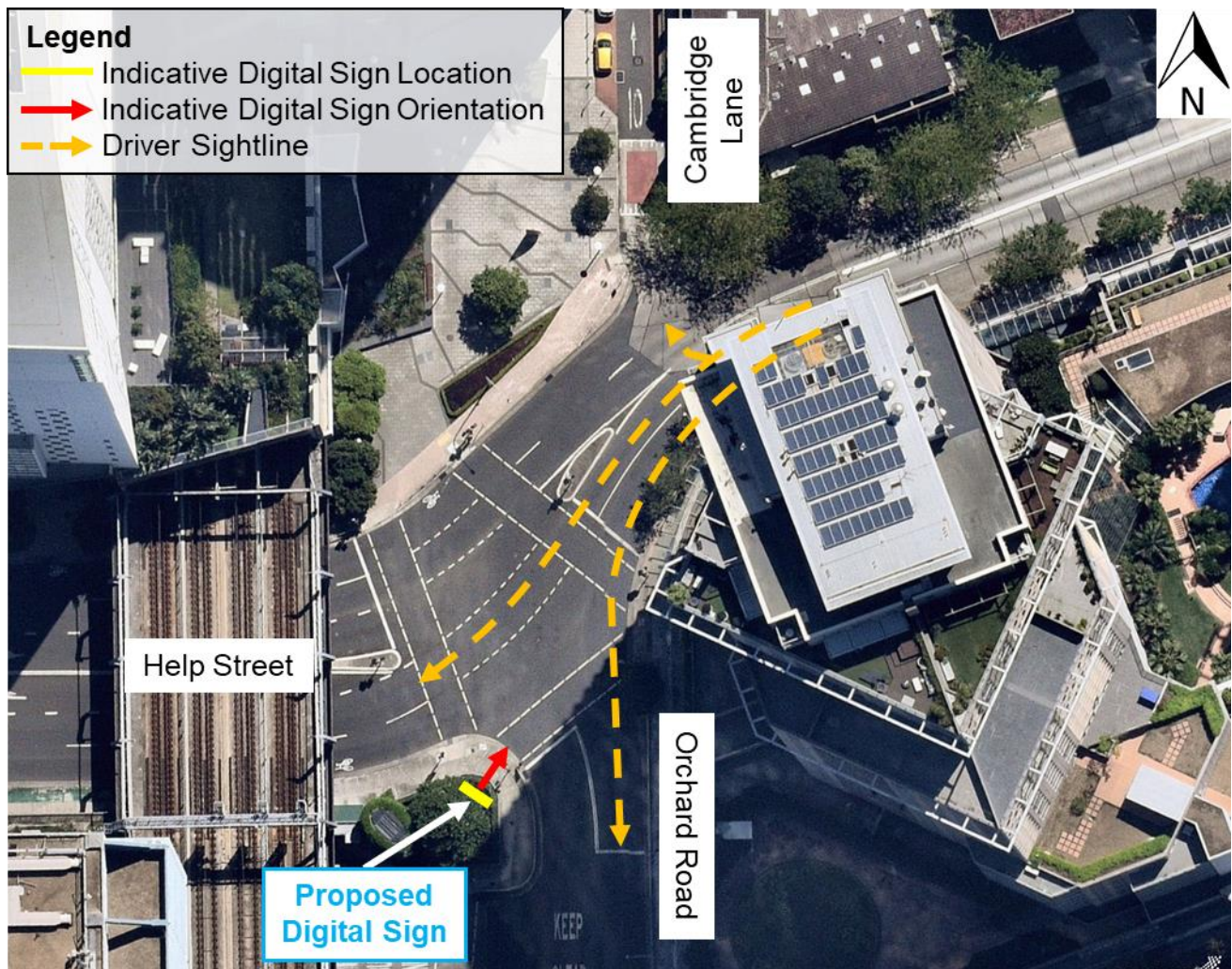
The process used to assess the impact of the proposal involved:

- A review of the viewing locations and sightlines to the proposed digital sign to define the geographical scope of the assessment
- A review of the proposed digital sign specifications
- A review of relevant research and case study examples of the effects of digital signs on driver distraction in different driving circumstances
- A site inspection during day conditions to understand the road user's perspective of the sign, then a driver sightline assessment using images captured from in-vehicle video recordings
- A first-principles safety assessment of the proposed digital sign, including reviewing road approaches, driver sightlines, surrounding environment, and proximity of intersections
- A review of the most recently available five years of crash data in proximity to the sign
- An assessment of the proposed digital sign against:
 - The Willoughby Development Control Plan (DCP)
 - State Environmental Planning Policy (Industry and Employment) 2021 (Industry and Employment SEPP)
 - The Transport for NSW Advertising Sign Safety Assessment Matrix
 - The *Transport Corridor Outdoor Advertising and Signage Guidelines: Assessing development applications under SEPP 64* (Department of Planning and Environment, November 2017) (*Signage Guidelines*).

2. SIGN VIEWING LOCATIONS

2.1 Viewing Approaches

The digital sign will face north-east towards westbound drivers along Help Street. The driver sightlines to the sign from this approach are illustrated in Figure 2.1.

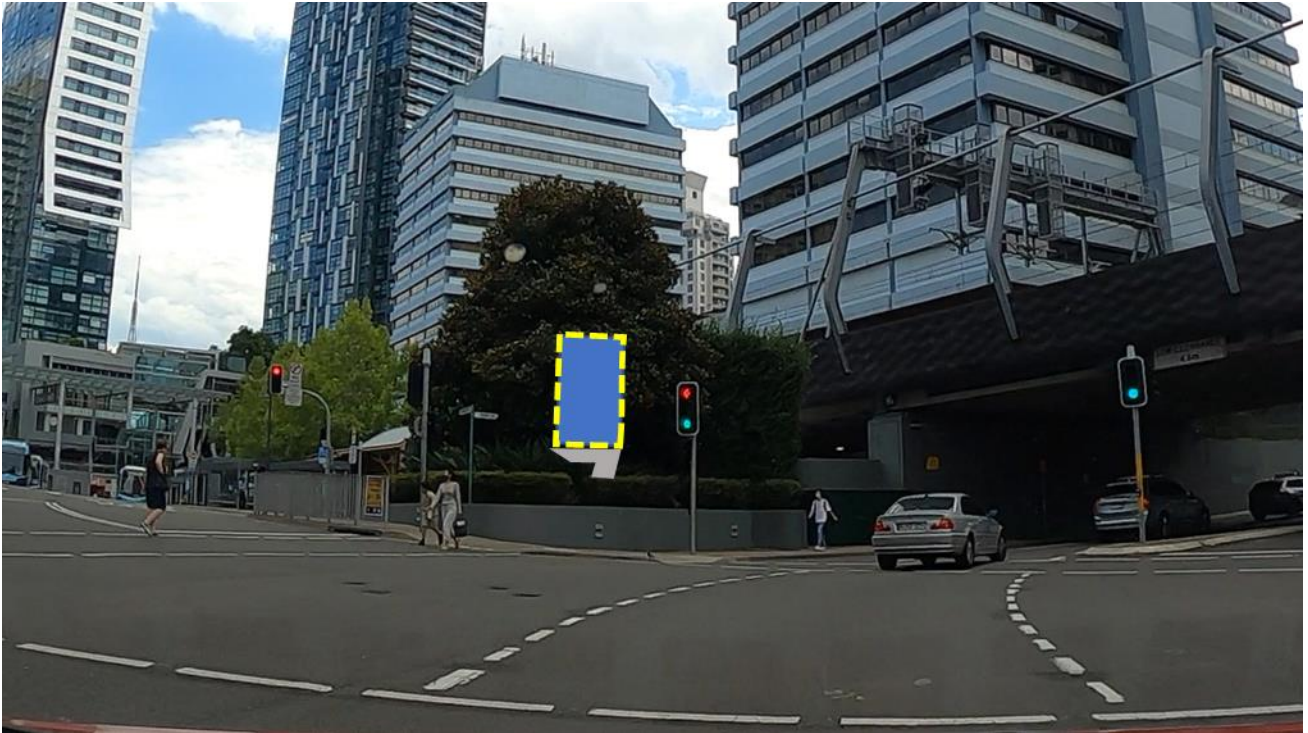


**Sign location is indicative.
Adapted from Nearmap*

Figure 2.1: Driver Sightlines to the Proposed Sign

2.2 Driver Views

The westbound sign view from Help Street during the daytime period is shown in Figure 2.2.



**Sign location is indicative, not to scale and for illustration purposes only.*

Figure 2.2: Daytime view from Help Street westbound

3. DIGITAL SIGN SPECIFICATIONS

The specifications for the proposed digital sign, as well as other relevant site information, are summarised in Table 3.1.

Table 3.1: Specifications and Site Information for the Proposed Digital Sign

Attribute	Details
Location	South-western corner of the Help Street/Orchard Road signalised intersection, Chatswood, NSW
Local Government Area	Willoughby
Land use zoning	B3 Commercial Core
Proposed facing direction	North-east
Proposed type of advertisement/sign	Monopole advertisement – portrait 50
Proposed display format	Internally illuminated digital (LED)
Proposed visual screen size	3.07m x 4.61m = 14.16m ²
Proposed advertising display area	3.17m x 4.71m = 14.93m ²
Visual screen size greater than 20m ² ?	No
Visual screen size greater than 45m ² ?	No
Structure higher than 8m above the ground?	No
Is the site located within 250m of and visible from a classified road under the <i>Roads Act 1993</i> ?	No
Consent authority	NSW Minister for Planning and Homes
Does the sign contain moving parts?	No
Is it a Variable Message Sign?	No
Does it have any flashing or flickering content?	No

4. LITERATURE REVIEW

4.1 Context

Crashes directly related to digital signs would typically fall into two categories:

- Crashes due to the collision of a vehicle with the mounting structure of a digital sign where the sign is placed in a location where there is a reasonable risk of this occurring
- Crashes which occur as a consequence of a driver being distracted by a digital sign.

The available *Digital Signage Guidelines* generally provide well-researched information on the location of 'clear zones' and other areas where there is a reasonable risk of an object being collided with by an errant vehicle. The linkages between driver distraction due to digital signs and crashes is less well dealt with in the available *Digital Signage Guidelines* and many of the criteria used have no direct relevance of the risk of distraction in time and in space on approach to digital signs located in different parts of the visual driving environment and in different driving environments.

The chain of events that is required to link a digital sign to increased crash rates is that:

- *A driver is aware of an external event (i.e. outside the vehicle) which is a digital sign display change and that the event distracts a driver sufficiently to lead to involuntary driver inattention which then leads to driver error at a critical time in a driving environment and driving circumstance that leads to a crash.*

As there is no body of research that links the installation of a digital sign or the conversion of a static sign to a digital sign to increased crash rates, the available research has been disaggregated into:

- The relationship between distractions (generally) and crashes
- The relationship between digital signs and distractions
- Studies which have attempted to interpret before v after installation crash statistics to see if there is a correlation of digital signs with crash rates (without defining a causal relationship).

Research on each of these topics is summarised below.

4.2 Relationships between Distraction and Crashes

It is important to note that distraction from digital or static billboards did not feature in the top 15 causes of driver distraction. As such, this data further validates the research consensus that there is no valid link between roadside advertising and increased crash risk. There is consensus in the literature that the majority of crashes which occur in urban areas are due to driver error. Victor et al. (2005) highlights that human error is the cause of up to 92.6 percent of accidents on the road. In order to minimise the risk of crashes drivers need to: be aware of external environmental influences, interpret the risks associated with these external environmental influences, make decisions, and carry out actions (Perez & Bertola 2011).

Even though human error is the cause of most crashes, Lam (2002) reviewed NSW crash data and found that out of 414,136 crashes, distraction was a factor in 15,059 (3.6%) of them. Distractions coming from outside the vehicle were determined to be a factor in only 2.5% of all crashes. This low influence of external distractions to crashes was reinforced by the Monash University Accident Research Centre (MUARC) carried out a study on crashes in Victoria and NSW between 2000 and 2011 and found the most common causes of crashes as summarised in Table 4.1. The most common cause of crashes was a combination of driver inattention and driver distraction. Distraction and inattention may occur separately. That is, a driver may be distracted but still attentive.

Table 4.1: Causes of Vehicle Crashes in NSW and Victoria

Percentage of Crashes	Cause
13.5%	Intoxication
11.8%	Fell asleep
10.9%	Fatigued
3.2%	Failed to look
3.2%	Passenger interaction
2.6%	Fell ill
2.6%	Blacked out
1.8%	Feeling stressed
1.5%	Looked but failed to see
1.4%	Animal or insect in vehicle
0.9%	Using a mobile phone
0.9%	Changing CD/cassette/radio
0.9%	Adjusting vehicle systems
0.9%	Looking at vehicle systems
0.3%	Searching for objects

Source: <http://www.keepyoureyesontheroad.org.au/pages/Accident-statistics-Cont>

Austroads (2013) provides a comprehensive review of research on the effect of roadside advertising on road crashes. It found from its extensive literature review that *“while looking at an external object appears to be quite risky behaviour when it is engaged in, it is not a frequent cause of crashes overall”*.

Many studies have been undertaken to determine the main causes of both driver distraction and driver inattention, and how they contribute to an increase in crashes. Regan et al. (2011, p.1771) describes driver distraction as a *“diversion of the mind, attention, etc., from a particular object or course; the fact of having one’s attention or concentration disturbed by something”*. This includes objects brought into the vehicle, vehicle systems, vehicle occupants, moving objects or animals in the vehicle, internalised activity, and external objects, events or activities (Perez & Bertola 2011). A broader definition of driver inattention is defined as *“when the driver’s mind has wandered from the driving task for some non-compelling reason”* (Regan et al. 2011, p.1772).

4.3 Relationships between Digital Sign Glances and Distraction

Samsa (2015) conducted a study that used eye tracking technology to track participant's natural eye movements and prioritisation behaviour whilst driving. Participants were each instructed to drive a single loop of the study route (14.6km section of a road through Brisbane and its surrounding suburbs to Woolloongabba) between 11am and 2pm. This study found that participants prioritised tasks based on the complexity of the driving demands, which was particularly evident during heavy traffic in AM and PM peak hours. The research found that in demanding driving environments, drivers will prioritise focussing on "on-road" factors such as the rate of cars braking and on pedestrian and cyclist movements over off-road factors such as billboards. Moreover, Samsa (2015) found no significant difference in driver prioritisation when comparing static billboards, digital billboards and on-premises signs. This research concluded that there is a smaller chance of driver distraction from digital billboards whilst driving in demanding environments.

The Samsa (2015) finding supported the US Department of Transport and Federal Highway Administration research (2012) which found that drivers look at the forward roadway between 73% and 85% of the time depending on the demands of the driving task. This study also found that where billboards are introduced, drivers may substitute saccades / glance fixations from other things towards billboard glances but the percentage of time fixating on the forward roadway is consistent.

Victor et al. (2005) revealed similar results when they undertook a much larger study that examined eye glance movement on the road during both light and heavy traffic flows. Data was collected via the EU project HASTE, which used "in vehicle information systems" (S-IVIS). Data was sourced from 119 participants across three separate experiments, from four separate driving routes. The study included an examination of auditory and visual tasks to test driver glance behaviour. The results showed that as driving tasks became more difficult, drivers increased their viewing time in the road centre, rather than on other visual tasks (such as observing signs) off-road.

Also, there are general misconceptions that drivers "stare" at digital billboards, that changing messages on digital billboards draw a driver's attention to them and that these influences alone lead to crashes. The literature suggests that instead of "staring" at billboards, drivers "glance" at billboards. The US Department of Transport and Federal Highway Administration (2012) found that the average glance duration to an electronic billboard was 0.335 seconds with a maximum of 1.335 seconds, well below the 2.0-second distraction time threshold that Austroads research (and other research) suggests as the critical time for increased crash risk. Smiley et. al. (2005) found an average glance length of 0.5 seconds for electronic billboards and that viewings of the electronic billboard were undertaken by up to 50% of drivers.

The research of Decker et al. (2015) supported the glance time findings of other studies. This research summarised the results of 8 studies and concluded that the "*range of mean glance durations was 0.27 to 0.953 s (mean, 0.51) for passive billboards and 0.27 to 1.0 s (mean, 0.54) for active billboards*". This research did note "*strong evidence of substantial variability among individual billboards in each category*".

Participant's glance behaviour was recorded and analysed in terms of the number of fixations and the duration of these fixations to both static and digital billboards in the work of Samsa (2015). Out of a total of 144 fixations toward four digital billboards, the average fixation duration was below 0.75 seconds. This is considered to be "*the equivalent minimum-perception reaction time to the slowing of a vehicle ahead*" (Samsa 2015, p.8). Less than 1% of the records presented an average fixation duration of above 0.75 seconds. This average was apparent for both static and digital sign types. Furthermore, Samsa's (2015) results showed that participants that fixated on a digital billboard for longer than 0.75 seconds tended to do so when travelling conditions were relaxed (i.e. car was stationary, or traffic was minimal).

Samsa's (2015) results followed those of Perez and Bertola (2011) which also used eye-tracking technology to survey driver behaviour when glancing to digital billboards. Perez and Bertola (2011) also found that the maximum glance duration off the centre of the road was 0.75 seconds and claimed that that these small glances away from the road generally occur when there is low demand from the road network, and that these glances are not likely to result in adverse or critical events. Overall, a number of studies have concluded that drivers glance at digital billboards at a mean rate of 0.5 seconds and almost all are less than 1.0 seconds.

The available literature confirms that:

- External sources have a minimal effect on driver distraction that led to crashes
- Driver distraction in general reduces as the driving environment becomes more complex because drivers prioritise their attention effort to higher risk tasks
- The number and duration of glances due to digital billboards that result in driver inattention to the scale that might influence the series of events that would lead to a crash is immeasurably small.

4.4 The Relationship between Digital Signs and Crashes

4.4.1 International Examples

Due to the relatively short time digital billboards have been present in Australia and the relatively few locations that they have been present (until recent years), there is limited before and after installation crash data in Australia that specifically targets identifying a relationship between digital signs and crash rates and under what conditions. A selection of international research is presented below.

Hawkins, Kuo and Lord (2012) was based on 135 “on-premises digital sign” locations and undertook statistical analysis of crash data for before and after each sign installation. The signs were located in California, North Carolina, Ohio, and Washington. This study concluded “that the installation of digital on-premises signs does not lead to a statistically significant increase in crashes on major roads”.

Tantala and Tantala (2010) was based on “26 existing, non-accessory, advertising digital billboards along routes with periods of comparison as long as 8 years in the greater Reading area, Berks County, Pennsylvania”. This research looked at both temporal and spatial crash details around the electronic signs and compared the data to 51 non-electronic signs. The digital signs had message duration times of 6, 8 or 10 seconds. This research concluded that:

- *“The before and after rates of accidents near the twenty digital billboards show an 11.1% decrease within 0.5 miles of all digital billboards over eight years near twenty locations. Similar decreases and trends in both averages and peaks are observed for both smaller and larger vicinity ranges, and for specific groups of locations by duration time.”*
- *“The accident statistics and metrics remain consistent, exhibiting statistically insignificant variations at each of the digital billboards. The metrics include the total number of accidents in any given month, the average number of accidents, the peak number of accidents in any given month, and the number of accident-free months. These conclusions account for variations in traffic-volume and other metrics.”*
- *“The statistical evaluation of the Empirical Bayes method and actual versus predicted results show that the total number of accidents is comparable to what would be statistically expected with or without the introduction of digital technology and that the safety near these locations is consistent with the model benchmarked by 77 locations within Berks County.”*

Pandey and Shafizadeh (2011) reviewed a range of traffic flow parameters upstream of electronic billboards on Highway 50 near Sacramento. The study concluded that *“the presence of the electronic billboard does not appear to have a significant negative impact in traffic performance (flow, speed, and lane occupancy) or incidents in the study section of the freeway”*.

4.4.2 Local Examples

Constitution Hill

Bitzios Consulting reviewed available crash data on the Cumberland Highway, Constitution Hill (see Figure 4.1), where a digital sign was installed in February 2017. The installation of a digital sign did not result in an increase in crash rates at that site. The crash data for both pre- and post-installation of the digital sign was compared as shown in Table 4.2 to confirm the findings of the available research. It is to be noted that the crash comparison data is available only up to 2017 and 2018.



Adapted from Nearmap

Figure 4.1: Location of an Existing Digital Sign in Constitution Hill

Table 4.2: Crash Comparison Pre and Post-installation – Constitution Hill (2013-2017)*

Year	Crash Severity					Total
	Fatal	Serious Injury	Moderate Injury	Minor/Other Injury	Non-casualty (towaway)	
Pre-installation						
2013	-	1	1	1	3	6
2014	-	-	1	1	2	4
2015	-	-	2	-	-	2
2016	-	-	-	3	-	3
Total	-	1	4	5	5	15
Post-installation						
2017	-	1	-	2	1	4

*2018-2020 crash data not available.

The above table shows no increase in crash rate after the installation of the digital sign. Whilst based on a limited sample, this data further supports the research of the absence of a link between roadside digital advertising signage and crashes.

Petersham

Bitzios Consulting reviewed available crash data on Parramatta Road, Petersham (see Figure 4.2), where a digital sign was installed in May 2017. The crash data both pre- and post-installation of the digital sign was compared as shown in Table 4.3 to confirm the findings of the available research.



Adapted from Nearmap

Figure 4.2: Location of an Existing Digital Sign in Petersham

Table 4.3: Crash Comparison Pre and Post-installation – Petersham (2013-2017)*

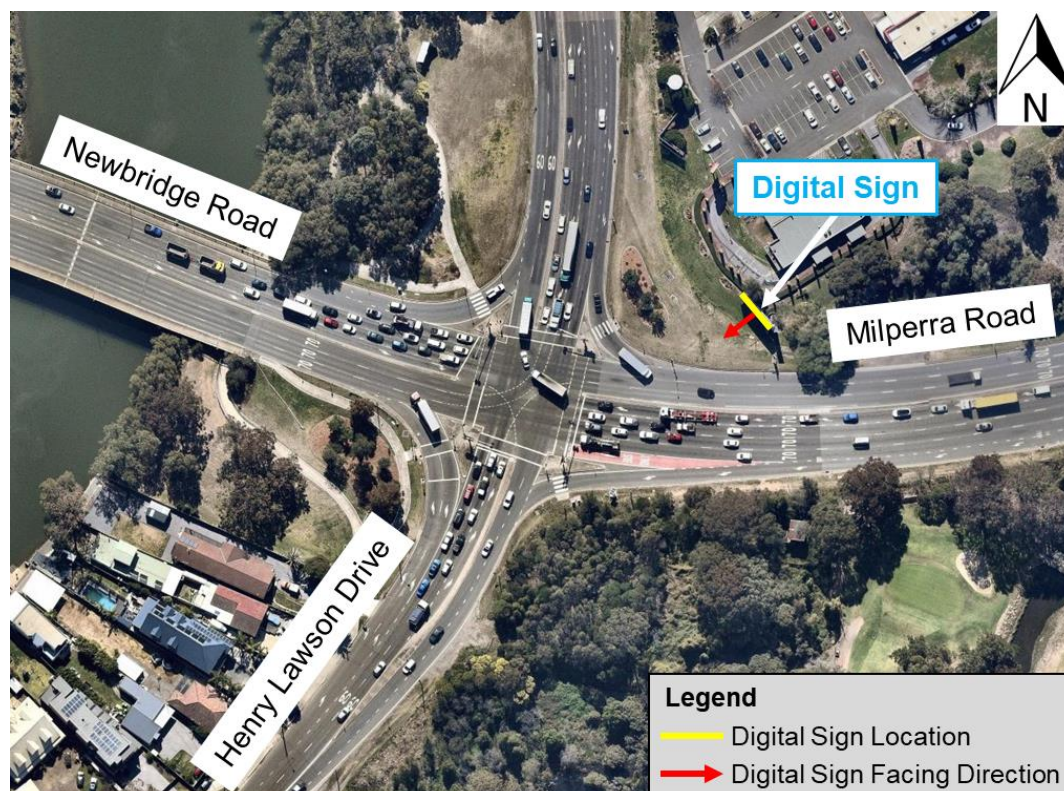
Year	Crash Severity					Total
	Fatal	Serious Injury	Moderate Injury	Minor/Other Injury	Non-casualty (towaway)	
Pre-installation						
2013	-	-	-	-	1	1
2014	-	-	1	-	1	2
2015	-	-	-	-	-	-
2016	-	1	2	-	-	3
2017	-	-	-	-	-	-
Total	-	1	3	-	2	6
Post-installation						
2017	-	1	1	-	-	2

*2018-2020 crash data not available.

The above table shows no increase in crash rate after the installation of the digital sign. Whilst based on a limited sample, this data further supports the research of the absence of a link between roadside digital advertising signage and crashes.

Milperra

Bitzios Consulting reviewed available crash data near the corner of Milperra Road, Newbridge Road and Henry Lawson Drive, Milperra (see Figure 4.3), where a digital sign was installed in August 2018. The crash data both pre- and post-installation of the digital sign was compared as shown in Table 4.4 to confirm the findings of the available research.



Adapted from Nearmap

Figure 4.3: Location of an Existing Digital Sign in Milperra

Table 4.4: Crash Comparison Pre and Post-installation – Milperra (2014-2018)

Year	Crash Severity					Total
	Fatal	Serious Injury	Moderate Injury	Minor/Other Injury	Non-casualty (towaway)	
Pre-installation						
2014	-	3	1	3	3	10
2015	-	2	2	3	3	10
2016	-	1	1	4	1	7
2017	-	1	5	5	1	12
2018*	-	-	-	3	-	3
Total	-	7	9	18	8	42
Post-installation						
2018*	-	-	1	1	1	3

*Only preliminary data was available at the time of this assessment.

The above table shows no increase in crash rate after the installation of the digital sign. Whilst based on a limited sample, this data further supports the research of the absence of a link between roadside digital advertising signage and crashes.

4.5 Recent Rulings by the Court

4.5.1 Planning and Environment Court of Queensland – Gold Coast

In May 2015, the Planning and Environment Court of Queensland upheld an appeal against refusal of a digital sign on Bundall Road, an urban arterial road near a signalised intersection on the Gold Coast on the basis that there was insufficient evidence to support the link between digital signs and road safety risk changes. The case is cited in *Malchada Pty Ltd v Gold Coast City Council [2015] QPEC 21*. The court ruled that the appeal be allowed, subject to operating conditions. The Commissioner concluded that:

- In terms of the intersection between Bundall Road and Ashmore Road, *“I note that there is only one accident for about every two million vehicles which pass through it and that it was performing ‘pretty safely’ ”.*
- *“A detailed analysis of the intersection failed to convince me that it was dangerous.”*
- *“On the evidence before me, I am satisfied that the proposed development is safe from a traffic perspective.”*

4.5.2 Land and Environment Court of NSW Ruling – Kogarah

In April 2017, Outdoor Systems Pty Ltd (the applicant) sought approval from the Land and Environment Court of NSW to allow for a 15 second dwell time for a new digital sign on the Princes Highway, Kogarah. In assessing the application, Transport for NSW was concerned that the dwell time proposed for the sign did not address SEPP 64 Schedule 1 and did not comply with its 2015 *Draft Guidelines*. Transport for NSW's position was that the sign should remain as a static sign and recommended that Georges River Council refuse the application. An appeal was lodged, and the case is cited in *Outdoor Systems Pty Ltd v Georges River Council and Roads and Maritime Services [2017] NSWLEC 1505*.

The Commissioner found that in this case there was no evidence that digital signs contribute to crashes. Key statements included that:

- *“After careful consideration of all of the evidence I must agree with Ms Samra's assessment that the scientific literature is vastly inconclusive of any direct evidence that digital billboards contribute to crashes.”*
- *“While billboards are clearly designed to attract attention there is no satisfactory evidence before me to conclude that there is a significant difference in average fixation durations between digital and static billboards.”*

In reaching his determination, the Commissioner noted the importance of considering each case on its merit.

4.5.3 Environment, Resources and Development Court of South Australia – Adelaide

In August 2017, the Environment, Resources and Development Court of South Australia upheld an appeal, subject to operating conditions, against refusal of a digital sign replacement of an existing static sign adjacent to a signalised intersection in North Adelaide. The case is cited in *oOh! media Pty Ltd v The Corporation of the City of Adelaide [2016] ERDC 297*. The Commissioner considered that *“the change to an LED sign as proposed is unlikely to materially change the risk factors nor will it put into jeopardy the safety of the public at this intersection”*.

4.6 Research Interpretation

The chain of events that is required to link a digital sign to increased crash rates is: *a driver is aware of an external event (i.e. outside the vehicle) which is a digital sign display change and that the event distracts a driver sufficiently to lead to involuntary driver inattention which then leads to driver error in a driving environment at a critical instance in time that leads to a crash*".

The combination of probabilities of these events would be extremely difficult to quantify and aligns with the absence of a comprehensive body of research that links digital signs (to driver distraction leading to driver inattention leading to driver error) leading to an increased rate of crashes.

The literature review presented in this chapter has established an absence of a causal relationship between digital signs and driver distraction to the level that creates additional crashes.

Furthermore, there is also an absence of any correlation between new digital signs and increasing crash rates. There are currently over 2,000 digital roadside advertising signs in Australia and there has not been a single claim, as far as the industry is aware, of a digital sign being blamed for a crash.

Based on traffic crash risk management principles however, the criteria where digital signs should be considered with greater scrutiny are:

- Locations that are highly unusual in their configuration complexity, or
- Locations that are inherently unsafe anyway, based on crash records.

The proposed sign location does not meet either of the above criteria and is considered to be a very low risk to driver distraction, based on the summary of the research.

5. WILLOUGHBY DCP PROVISIONS

Table 5.1 details the relevant provisions of G.5.3 in Part G of the Willoughby DCP 2012 regarding the design and placement of signage in relation to traffic safety considerations.

Table 5.1: Willoughby DCP 2012 Signage Provisions

General Performance Requirements	Response
<p>3. Traffic Safety: Advertisements are to maintain satisfactory road safety by avoiding:</p> <ul style="list-style-type: none"> a. Advertisements within the driver's line of sight at an intersection, turn or driveway access point along the road b. Advertisements obstructing the view of traffic signals or those which confuse the background, hence the clarity of traffic signals c. Advertisements located with insufficient sight distance to the access driveway 	<p>The proposed digital sign will be in the driver's peripheral vertical view when driving on the westbound approach to the multi-lane Help Street/Orchard Road signalised intersection. However, given the curving nature of Help Street on approach to the multiple traffic signals in a driver's view, drivers are unlikely to glance at the sign at times when their attentional effort is required on the forward roadway to minimise their personal risk.</p> <p>The proposed digital sign will not obstruct the view of traffic signals and is not expected to be viewed behind traffic signals given its location on the roadside.</p> <p>There are no access driveways within the vicinity of the proposed sign.</p>
<p>10. State Environmental Planning Policy 64- Advertising and Signage. Applications are to demonstrate compliance with State Environmental Planning Policy No. 64 - Advertising and Signage. In this regard, an assessment in accordance with Schedule 1 of SEPP 64 is to be submitted with all advertising applications.</p>	<p>The proposed digital sign will comply with Industry and Employment SEPP Schedule 5 (formerly SEPP 64 Schedule 1).</p>

6. TRAFFIC SAFETY ASSESSMENT

6.1 Key Assumptions

The assessment of the proposed digital sign was undertaken on the basis that:

- There is currently no advertising sign at the subject site. Driver sightlines have been estimated based on information regarding where the proposed digital sign is to be installed
- The display of content will be static for a minimum dwell time of 25 seconds with a transition time of no more than 0.1 seconds
- Illumination/lighting levels for the digital sign will comply with the *Signage Guidelines* and maintain lighting levels to match the surrounding environment at the site.

6.2 Site Inspection

A site inspection was undertaken on Tuesday, 1 February 2022 during daytime hours (around 2:45pm). The weather was overcast and traffic conditions were moderate. In-vehicle video recordings were taken for further analysis and for use in compiling photo montages of the driver's perspective on the approaches to the site.

The photo montages can be found in **Appendix B**.

6.3 Review of Crash Data

Crash data for the relevant section of Help Street was requested from Transport for NSW in order to assess the crash history in proximity to the subject site. The most recent five years of crash data at the time of the data request was for 2016-2020 for the viewing area of the proposed digital sign which is from approximately 50m east along Help Street.

Zero crashes were reported within this viewable area.

6.4 Approach Sightline Assessments

6.4.1 Description of Approaches

The westbound approach in proximity to the sign is described in Table 6.1.

Table 6.1: Approach Attributes – Help Street westbound

Attribute	Details
Posted speed limit	40kmh High Pedestrian Activity Area
Decision points within view of the site	<ul style="list-style-type: none">▪ Cambridge Lane intersection (located approximately 50m east of the sign)▪ Orchard Road signalised intersection (located adjacent to the sign)
Approach arrangement	2 through lanes, with lane 1 including left turns into Orchard Road and lane 2 including right turns into Cambridge Lane
Sight length	From approximately 50m east of the sign
Minimum duration of visibility	9s at free-flow speed

6.4.2 Driver Sightline Assessment

Process

In-vehicle observations were undertaken to assess the subject site considering key decision points and the influence on or from traffic control devices. An assessment of still images taken from the driver's perspective with a windscreen-mounted camera is presented in the following section. It should be noted that the assessment was undertaken based on a standard passenger car and as such a driver's eye height may vary for larger and smaller vehicles.

The premise of the assessment is to ensure that the proposed location of the digital sign maintains a driver's sightline to traffic control devices and is not located as such that it may be confused with or confuse the interpretation of these traffic control devices.

The driver's cognitive load specific to the driving environment on approach to the proposed sign is also considered. Typically, locations where digital signs could have a greater influence crash risk are locations where rapid, complex, multi-factor decision making is required.

Help Street westbound

The westbound approach along Help Street is slightly uphill with a sharp, left-hand bend towards the Orchard Road intersection before bending right within the intersection. This road geometry reduces the visibility of the proposed sign to approximately 50m (or 25m from the intersection stop line). A dual primary traffic signal lantern on the right-hand side of the road increases awareness of the intersection.

It was observed on-site that a red arrow stopping left turns from Help Street into Orchard Road is displayed during both the walk time and the clearance time for the pedestrian crossing across Orchard Road (a total of 22 seconds), providing full protection for pedestrians making this movement.

The in-vehicle sightlines from Help Street westbound towards the proposed sign is shown in Figure 6.1. The figure demonstrates that there are multiple signals in this view. When these signals change simultaneously, they will provide a clear message for driver action, irrespective of if the digital display changes in the same 0.5-second window. In any case, the digital sign and the signals are in the same forward field of view and the signal change would be instantly recognisable. Drivers are able to recognise and process all changes in movement, lights and colours within their ordinary field of view, and act accordingly.

The digital sign is not expected to be viewed behind a traffic signal on approach from Help Street.



¹Distances measured in Nearmap.

²Sign location is indicative, not to scale and for illustration purposes only.

Figure 6.1: In-vehicle sightlines along Help Street westbound

6.5 Compliance Assessment

6.5.1 Industry and Employment SEPP Schedule 5

The assessment against Industry and Employment SEPP Schedule 5 is provided in Table 6.2. Whilst the criteria are quite generic, the basis for the responses to each criterion is provided next to them.

Table 6.2: Assessment against Industry and Employment SEPP Schedule 5

Section	Criteria	Response
8. Safety	Would the proposal reduce the safety for any public road?	No – The proposal would not reduce the safety to the public road because there are no crash-related risks apparent in the crash data.
	Would the proposal reduce the safety for pedestrians or bicyclists?	No – There are very few on-road cyclists in this area. In any event, the change in pedestrian and cyclist safety risk associated with a digital sign installation is considered to be negligible.
	Would the proposal reduce the safety for pedestrians, particularly children, by obscuring sightlines from public areas?	No – No sightlines for pedestrians and children are obscured by the proposal as the sign is elevated on the roadside.

6.5.2 Transport for NSW Advertising Sign Safety Assessment Matrix

Table 6.3 details the assessment against the Transport for NSW Advertising Sign Safety Assessment Matrix.

Table 6.3: Assessment against the Transport for NSW Advertising Sign Assessment Matrix

Consideration	Response	Risk Rating	Risk Level
A. It obscures a view of an object/vehicle/pedestrian that creates a hazard	The proposed sign will be located behind all surrounding objects/vehicles/pedestrians etc.	1	Low
B. Sign positioning relative to travel direction	The sign is positioned so that only glance appreciation is required. Additionally, drivers would not need to turn/raise their head to fully observe the sign. The sign will be visually prominent westbound.	2	Low
C. It distracts a driver at a critical time	The proposed sign will be located near the multi-lane Help Street/Orchard Road signalised intersection. Westbound drivers have sufficient sight distance and warning to the intersection's traffic signal/site (125m). The sign would not be visible within the stopping sight distance to the intersection (55m) and by the time drivers are, they would have already made a decision. Therefore, it will not affect signal detection. The key decision conflict is for left turns across the southern pedestrian crossing. This is a slow-speed movement with all decision inputs in the same forward field of view as the digital sign. Furthermore, it was observed onsite that the red arrow for left turns into Orchard Road is displayed during both the walk and clearance times for the southern pedestrian crossing (a total of 22 seconds), providing full protection for pedestrians.	3	Low
D. It interferes with the effectiveness and safety of a traffic control device (e.g. traffic signs, traffic signals or other traffic control devices)	The proposed sign is unlikely to noticeably obstruct or interfere with any traffic control devices.	1	Low
E. Sign Clutter	No other advertising sign is visible when a driver is in view of the site.	1	Low

6.5.3 Transport Corridor Outdoor Advertising and Signage Guidelines Section 3

Table 6.4 details the assessment against the digital sign criteria in Table 3 of the *Signage Guidelines*.

Table 6.4: Assessment against the Signage Guidelines Digital Sign Criteria

Criteria	Response
a. Each advertisement must be displayed in a completely static manner, without any motion, for the approved dwell time as per criterion (d) below.	Conditions can be imposed by the consent authority to ensure that the sign is completely static for the specified dwell time.
b. Message sequencing designed to make a driver anticipate the next message is prohibited across images presented on a single sign and across a series of signs.	Conditions can be imposed by the consent authority to ensure there is no message sequencing that creates driver anticipation for the next message on the proposed sign or with any other signs.

Criteria	Response
<p>c. The image must not be capable of being mistaken:</p> <ul style="list-style-type: none"> i. for a prescribed traffic control device because it has, for example, red, amber or green circles, octagons, crosses or triangles or shapes or patterns that may result in the advertisement being mistaken for a prescribed traffic control device ii. as text providing driving instructions to drivers. 	<p>Conditions can be imposed by the consent authority to ensure that sign content, design, imagery and messages neither replicate nor can be mistaken for a prescribed traffic control device or instruction to drivers.</p> <p>For example, advertisements must not instruct drivers to perform an action such as 'Stop'.</p>
<p>d. Dwell times for image display must not be less than:</p> <ul style="list-style-type: none"> i. 10 seconds for areas where the speed limit is below 80km/h ii. 25 seconds for areas where the speed limit is 80km/h and over. 	<p>The minimum allowed dwell time is 25 seconds. Conditions can be imposed by the consent authority to ensure this minimum dwell time.</p>
<p>e. The transition time between messages must be no longer than 0.1 seconds, and in the event of image failure, the default image must be a black screen.</p>	<p>Conditions can be imposed by the consent authority to ensure that the sign has a transition time of no more than 0.1 seconds and a black screen in the event of image failure.</p>
<p>f. Luminance levels must comply with the requirements in Section 3 below.</p>	<p>This area is Zone 3 as categorised in Section 3.3 of the <i>Signage Guidelines</i>. Acceptable luminance levels for this zone as specified in Table 6 of the <i>Signage Guidelines</i> are: no limit (full sun on face of signage), 6000cd/m² (daytime), 700cd/m² (twilight and inclement weather) and 350cd/m² (night-time). Conditions can be imposed by the consent authority specifying maximum allowable luminance levels.</p>
<p>g. The images displayed on the sign must not otherwise unreasonably dazzle or distract drivers without limitation to their colouring or contain flickering or flashing content.</p>	<p>Conditions can be imposed by the consent authority to ensure that the sign's images comply with requirements to not contain flickering or flashing content.</p>
<p>h. The amount of text and information supplied on a sign should be kept to a minimum (e.g. no more than a driver can read at a short glance).</p>	<p>Conditions can be imposed by the consent authority to ensure that minimal text and information is supplied on a sign no more than a driver can read at a short glance.</p>
<p>i. Any sign that is within 250m of a classified road and is visible from a school zone must be switched to a fixed display during school zone hours.</p>	<p>N/A – The sign is not visible from a school zone.</p>
<p>j. Each sign proposal must be assessed on a case-by-case basis including replacement of an existing fixed, scrolling or tri-vision sign with a digital sign, and in the instance of a sign being visible from each direction, both directions for each location must be assessed on their own merits.</p>	<p>All relevant traffic directions have been assessed on their own merits.</p>
<p>k. At any time, including where the speed limit in the area of the sign is changed, if detrimental effect is identified on road safety post installation of a digital sign, TfNSW reserves the right to re-assess the site using an independent TfNSW-accredited road safety auditor. Any safety issues identified by the auditor and options for rectifying the issues are to be discussed between TfNSW and the sign owner and operator.</p>	<p>Noted.</p>

7. CONCLUSIONS

The key conclusions from the traffic safety assessment to enable the installation of the proposed digital LED advertising sign on the south-western corner of the Help Street/Orchard Road signalised intersection in Chatswood are summarised as follows:

- There is currently no advertising sign at the site
- The proposed sign will not obstruct or interfere with the view of or restrict sight distances to any intersections, traffic control devices, vehicles, pedestrians or cyclists given its location on the roadside
- The proposed sign is not expected to reduce the safety of any traffic, pedestrians or cyclist movements given its location. It will be located within a driver's ordinary field of view when approaching from the north-east and a glance to the sign will still permit co-incident recognition of signal changes, and vehicle, pedestrian and cyclist movements in the forward view in what is a very slow speed environment which means that rapid multi-factor decision making is not required.
- There have been no crashes on the view line approach to this intersection over the past five years. This is not an inherently unsafe approach to the intersection
- The proposed sign complies with the requirements of the Industry and Employment SEPP and Transport for NSW Advertising Sign Safety Assessment Matrix in terms of obscurity, positioning and sign clutter
- The proposed digital sign should be conditioned to comply with the requirements of the *Signage Guidelines* in terms of display and operational requirements, including:
 - Message displays remaining static
 - Sequencing of displays or messaging
 - Minimum dwell time
 - Transition of displays
 - Luminance levels
 - The use of flickering, flashing or moving content
 - Quantity/size of text used on message displays
 - A re-assessment of the digital sign should any detrimental effects on road safety be identified post-installation.

Given the above conclusions, the digital sign should be approved as proposed.

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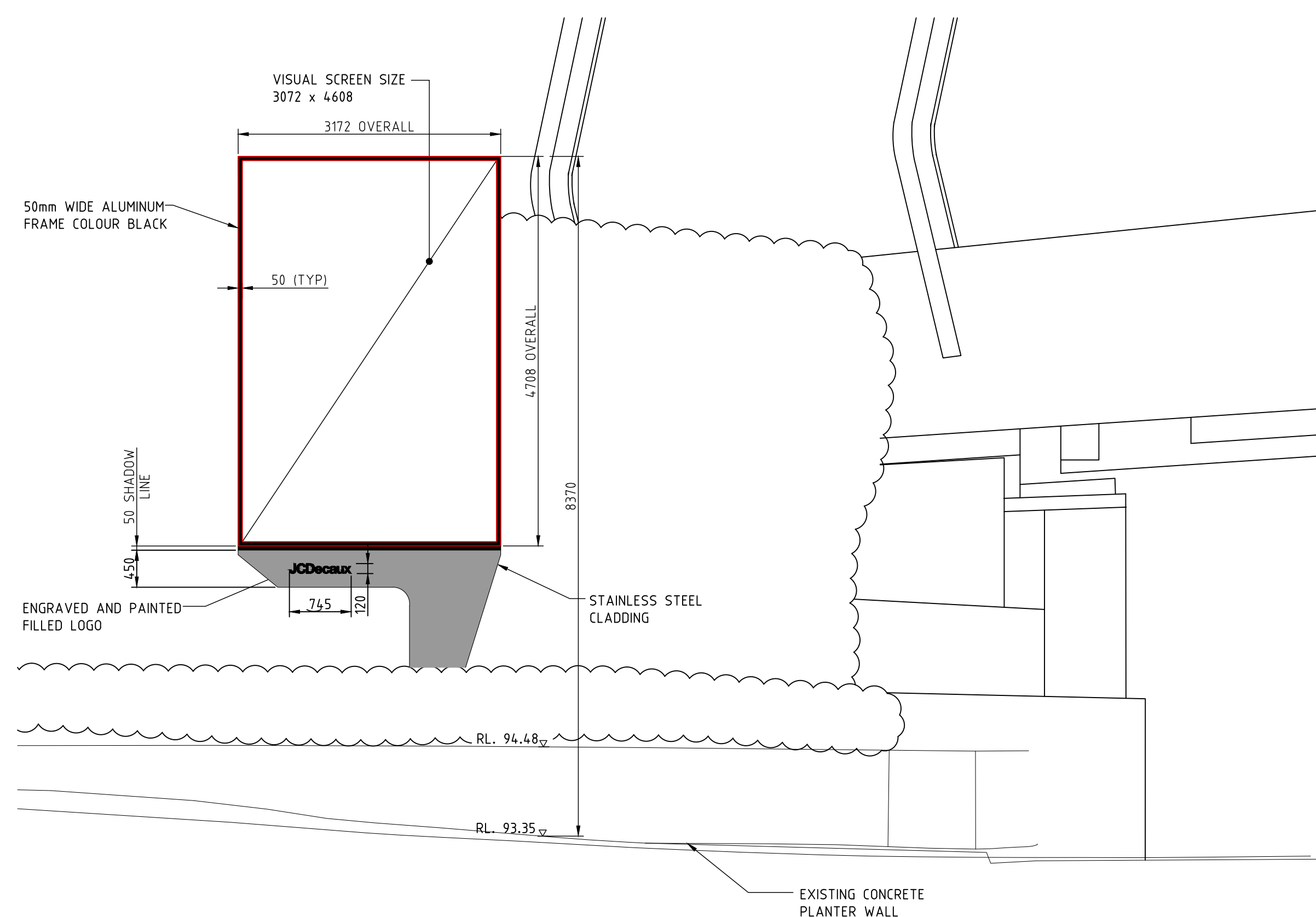
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Appendix A: Proposed Development Plan

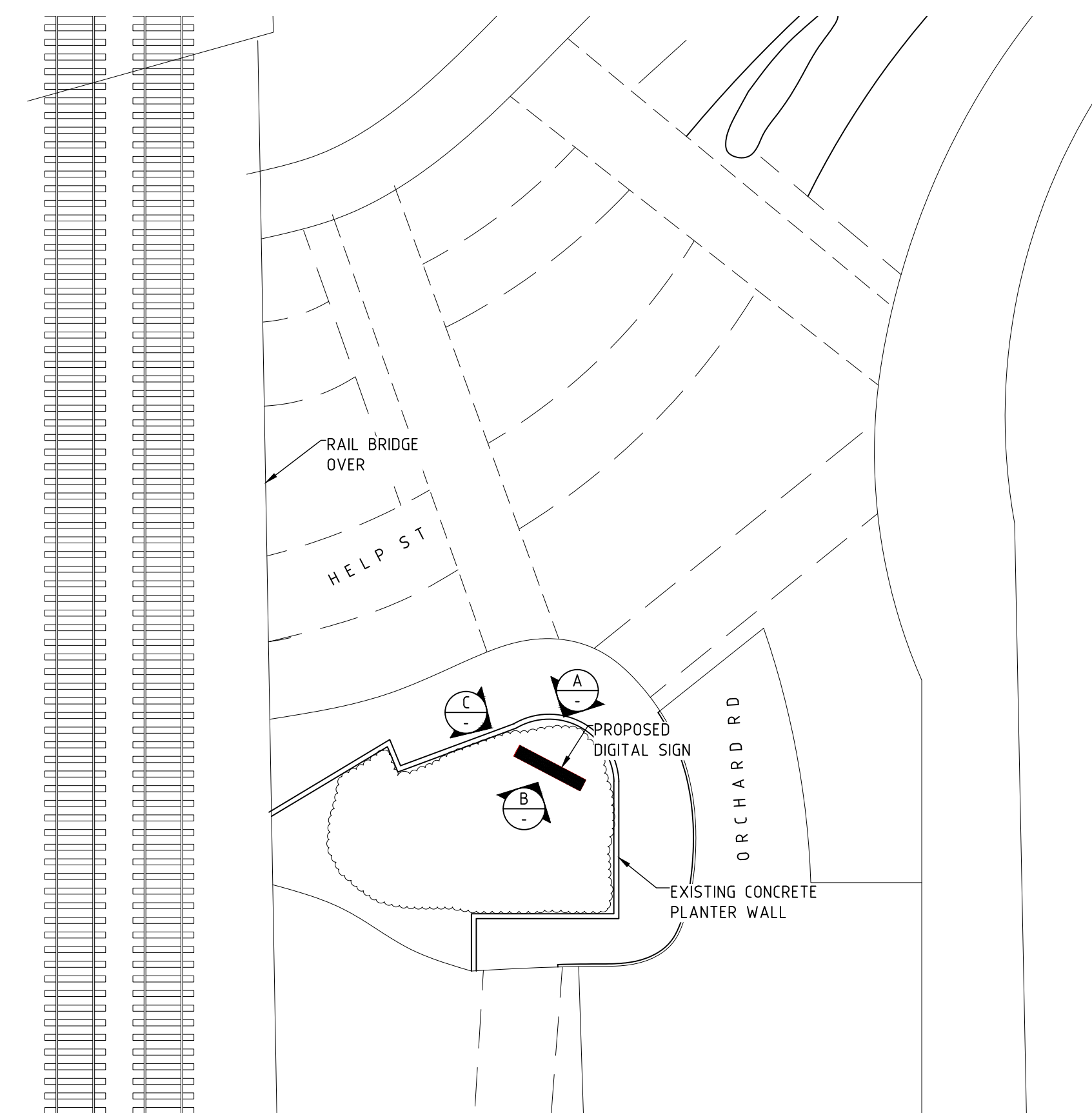




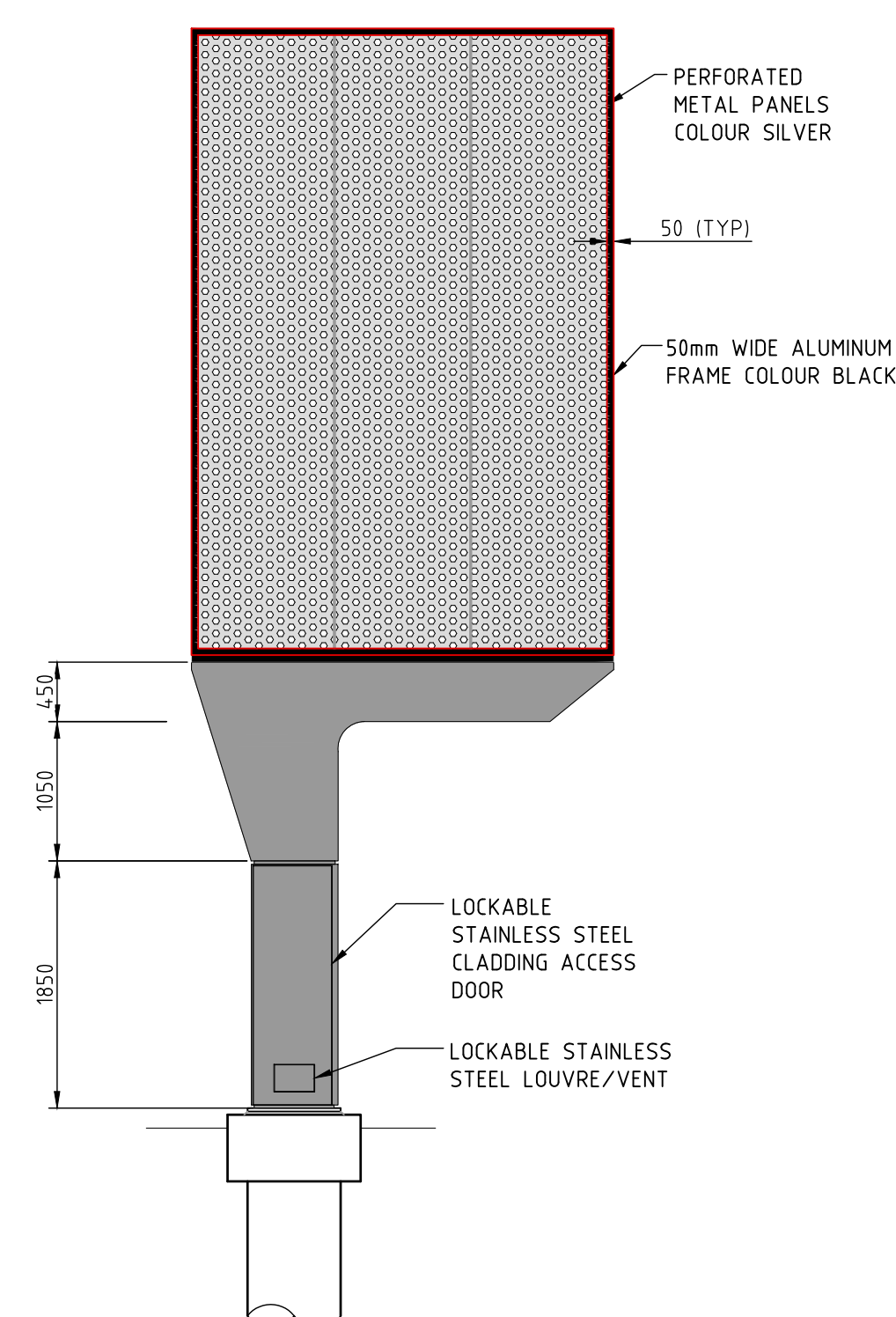
AERIAL PHOTO
NTS



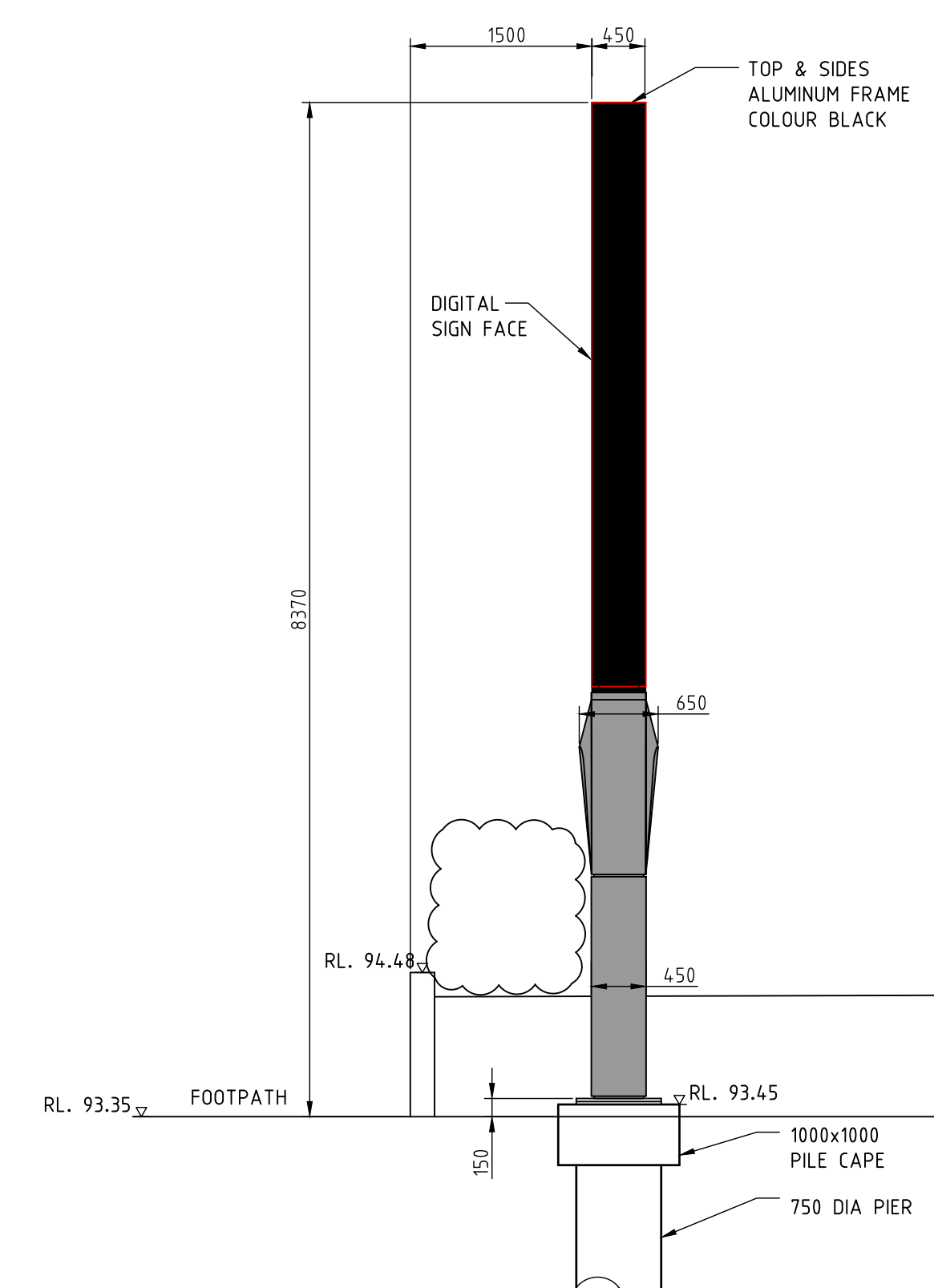
ELEVATION A
SCALE 1:50



SITE PLAN
SCALE 1:200



ELEVATION (B)
SCALE 1:50



ELEVATION (C)
SCALE 1:50

NOT FOR CONSTRUCTION

ISS	DATE	COMMENT
A	14/12/21	ISSUED FOR APPROVAL
B	25/02/22	ISSUED FOR APPROVAL
C	14/03/22	ISSUED FOR APPROVAL



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ast,	CLIENT: JCDcaux
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PROJECT:
HELP ST, CHATSWOOD,
PORTRAIT 50

TITLE:
PROPOSED DIGITAL SIGN
GENERAL ARRANGEMENT &
SITE PLAN

DRAWN M.T	DESIGN J.L	DATE: DEC' 21
JOB NO: 21318		DWG NO: DA01
SCALE @ A1: AS SHOWN		REV: C

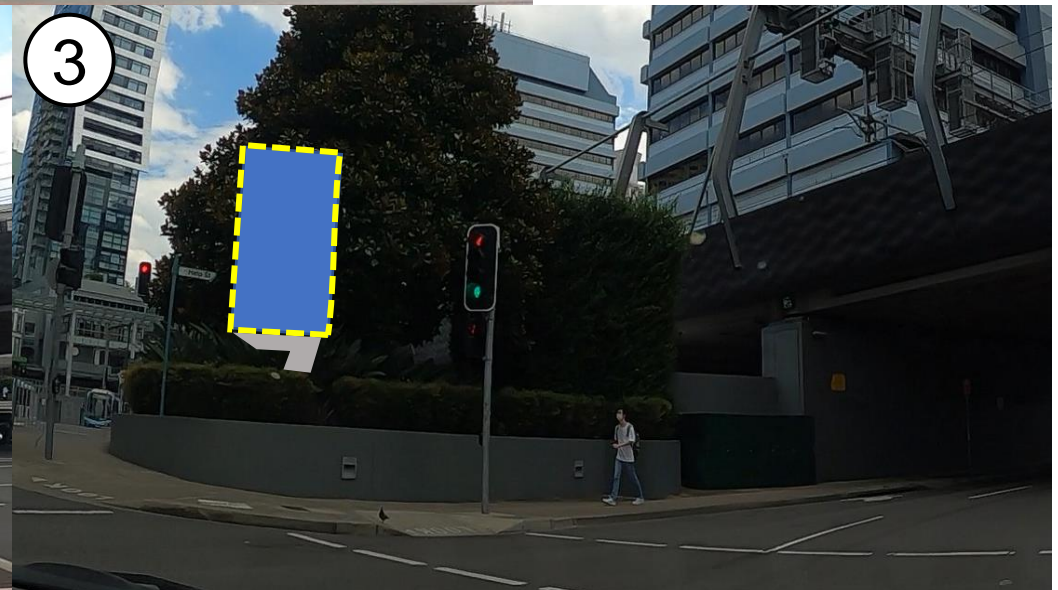
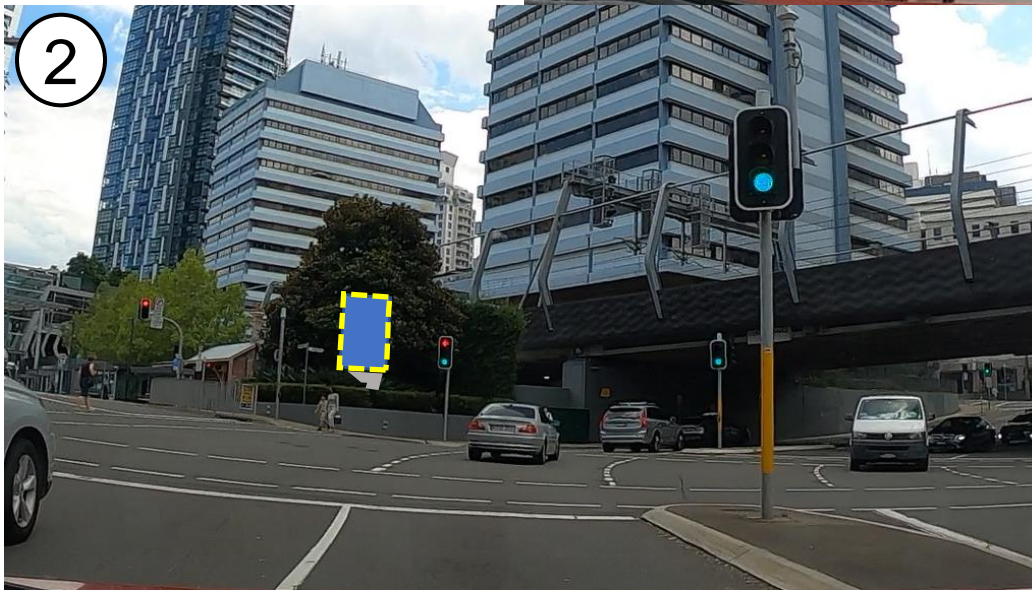
Appendix B: Photo Montages



1. Help Street westbound approach – Left turn into Orchard Road (Day)



2. Help Street westbound approach – Lane 2 (Day)



3. Help Street westbound approach – Right turn into Cambridge Lane (Day)

